

COO Annual Meeting

Loew's Hotel, New Orleans

April 22-25, 2014

Directors of Transportation – Agenda

| | | |
|------------------------------------|--|---------------------------------|
| Tuesday Afternoon, April 22 | | |
| 12:00 - 1:00 p.m. | Luncheon | |
| | Joint Session with All Attendees | Format |
| 1:00 - 1:45 p.m. | Welcome and Introductions | |
| 1:45 - 2:00 p.m. | KPI Overview | |
| 2:15 - 2:45 p.m. | Break | |
| 2:45 - 4:15 p.m. | Transportation Breakout Working Session - KPIs that are used, that work and are needed for further development | Discussion |
| 4:30 - 5:15 p.m. | Report Outs | |
| 5:30 - | Reception – Welcome to New Orleans | |
| Wednesday Morning April 23 | | |
| 7:00 - 8:00 a.m. | Breakfast | |
| | Breakout Working Session | Format |
| 8:15 – 9:00 a.m. | Round Robin Forum – DoT Issues & Challenges | Discussion |
| 9:15 –10:00 a.m. | Maintaining Security & Controlling Student Behavior | Co-Presentation with Discussion |
| 10:15 –10:30 a.m. | Break | |
| 10:45 –11:30 a.m. | Managing Contracts & Operations | Co-Presentation with Discussion |
| 11:45 –12:00 a.m. | Wrap Up | |
| 12:00 - 1:00 p.m. | Luncheon | |
| | Joint Session with COOs | Format |
| 1:00 - 2:30 p.m. | Optimizing Efficiencies and Effectiveness | Panel & Discussion |
| 2:45 - 3:00 p.m. | Break | |
| 3:15 - 4:45 p.m. | Controlling Costs | Panel & Discussion |
| 5:00 - 5:00 p.m. | Wrap Up | |
| 5:15 | Reception – Distinguished Service Award | |
| Thursday Morning April 24 | | |
| 7:00 - 8:00 a.m. | Breakfast | |
| | Breakout Working Session | Format |
| 8:15 – 9:00 a.m. | Different Transportation Models | Co-Presentation with Discussion |
| 9:15 –10:00 a.m. | Emergency & Resiliency Planning and Management | Co-Presentation with Discussion |
| 10:15 –10:30 a.m. | Break | |
| 10:45 –11:30 a.m. | Budget Issues OR Recruiting and Retaining Drivers | Co-Presentation with Discussion |
| 11:45 –12:00 Noon | | |
| 12:00 - 1:00 p.m. | Luncheon | |
| Thursday Afternoon April 24 | | |
| | Joint Session with All Attendees | Format |
| 1:00 - 2:00 p.m. | Emergency & Resiliency Planning and | Discussion |

| | | |
|--------------------------------|--|--------------------|
| | Management – Defining the Problem | |
| 2:15 - 3:15 p.m. | Emergency Planning and Management – Best Practice | Panel & Discussion |
| 3:30 - 3:45 p.m. | Break | |
| 4:00 - 5:00 p.m. | Resiliency Planning and Management – Best Practice | Panel & Discussion |
| 5:15 - | Wrap Up | |
| | Dinner On Your Own | |
| Friday Morning April 25 | | |
| 7:00 - 8:00 a.m. | Breakfast | |
| | Joint Session with All Attendees | Format |
| 8:00 – 9:30 a.m. | Round Robin – Issues & Challenges | |
| 9:30 – 9:45 a.m. | Break | |
| 10:00 – 11:30 a.m. | Round Robin – Best Practices | |
| 11:30 – | Wrap Up & Departures | |

Remaining Topics

- ✓ Capturing Costs
- ✓ Bus Stop Legalities and Liabilities